

Reimagine SamTrans **Bus Network Alternatives**

C/CAG Board of Directors

May 24, 2021







Agenda

- Project Goals and Timeline
- Introducing the Alternatives
- Public Input
- Questions/Discussion







Revisiting Our Project Goals

The goals of Reimagine SamTrans are to ...

Improve the experience for existing SamTrans customers

Grow new and more frequent ridership on SamTrans

Build SamTrans'
efficiency and
effectiveness as a
mobility provider

How does Covid-19 impact our project purpose?



More important than ever

Now is harder than before — uncertainty around this market

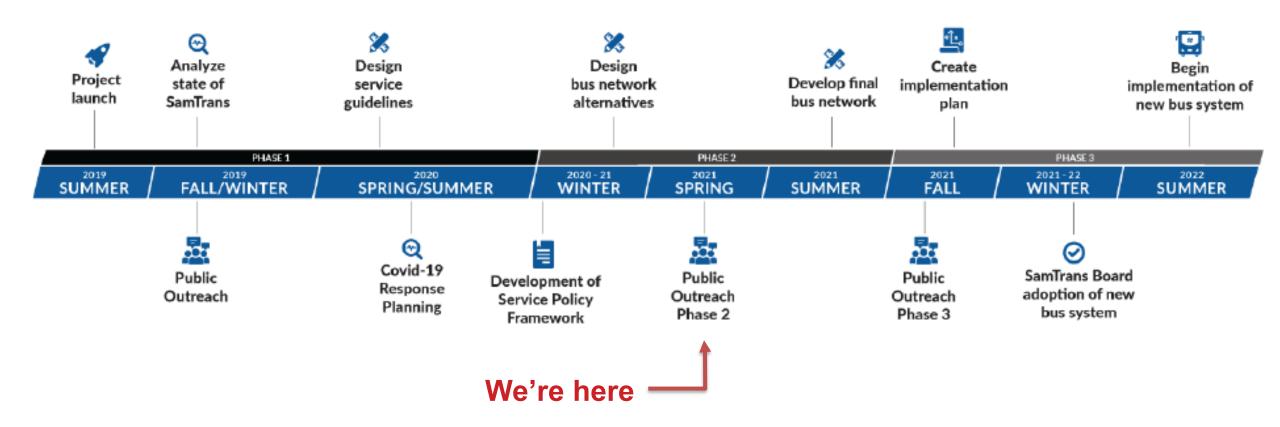
More frequent still possible

More important to be efficient and effective with resources — has effectiveness changed?





Project Timeline







Informing the Alternatives



Existing conditions

What's working and not working for SamTrans?



Public outreach

What are the community's priorities for SamTrans?



Market research

What are rider and non-rider perceptions and desires?



Alternatives

Three bus network alternatives for the public to comment on







THE ALTERNATIVES

- Guiding principles and shared objectives
- Overview of the alternatives







What are the objectives of all three alternatives?

Scheduling

More efficient scheduling to reduce costs and maximize resources

Equity

Add or improve service in high-need areas

Efficiency

More efficient resource allocation, such as using all capacity on school-related routes

Reliability

Address reliability and on-time performance

Connections

Improve connections at county and regional hubs

Less Duplication

Reduce route duplication within our system





What are the themes of our three alternatives?

- Alternative 1: Emphasize direct, high frequency access to places within the county
- Alternative 2: Improve connections to rail and the region
- Alternative 3: Retain geographic coverage of service within the county





Alt 1: Direct, high-frequency service within the county

Implications by service type...

- School-related service: Modest reduction
- Local service: Neutral modest reduction
- ★ Frequent service: Moderate increase
- Express service: Neutral moderate reduction

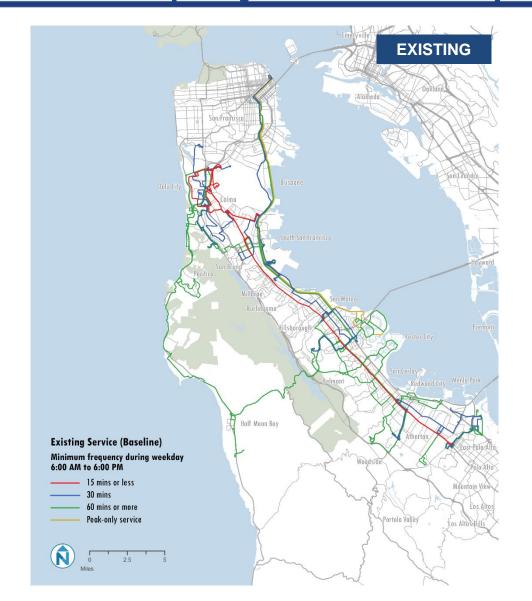
Overall Changes:

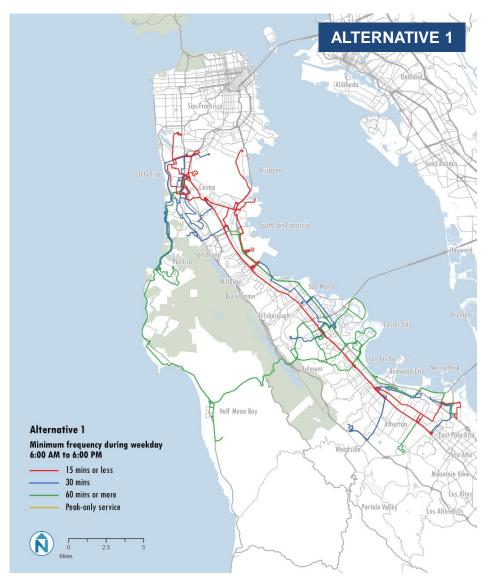
- Seven routes with service every 15 minutes all day, seven days a week
- Service into Oyster Point from Daly City, SSF, San Bruno
- East Palo Alto to SFO/San Bruno BART limited stop route
- All service into downtown SF truncated near county line
- Routes 292 and ECR split into two routes to improve reliability and increase frequency in busiest areas
- Areas with low ridership targeted for service reductions





Alt 1 | System Map Comparison









Alt 2: Expanded connections to rail and the region

Implications by service type...

- School-related service: Modest reduction
- ★ Local service: Moderate significant increase
- Frequent service: Neutral
- ★ Express service: Moderate significant increase

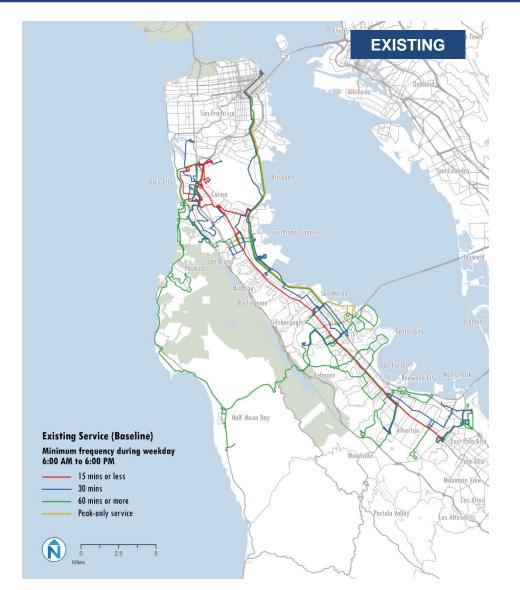
Overall Changes:

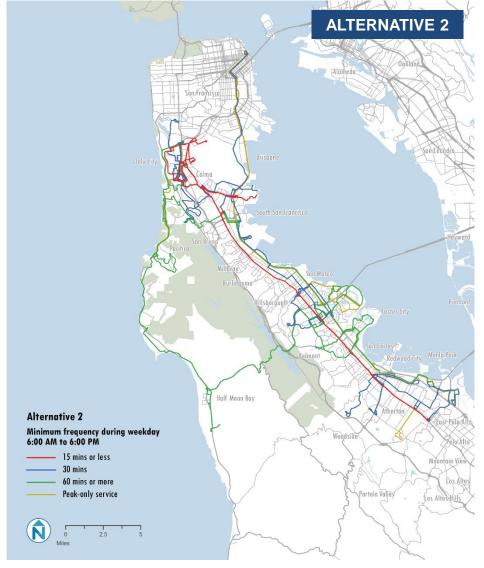
- Expanded service to Colma BART, Millbrae BART/Caltrain, Hillsdale Caltrain, Redwood City Station
- Two new routes into Oyster Point
- Expanded service to community colleges
- Three routes into downtown SF Route 292 and two express routes from San Mateo and Foster City (FCX)
- Areas with low ridership targeted for service reductions





Alt 2 | System Map Comparison









Alt 3: Retain geographic service coverage

Likely implications by service type...

- School-related service: Modest reduction
- Local service: Neutral moderate increase
- Frequent service: Neutral
- **Express service:** Significant reduction

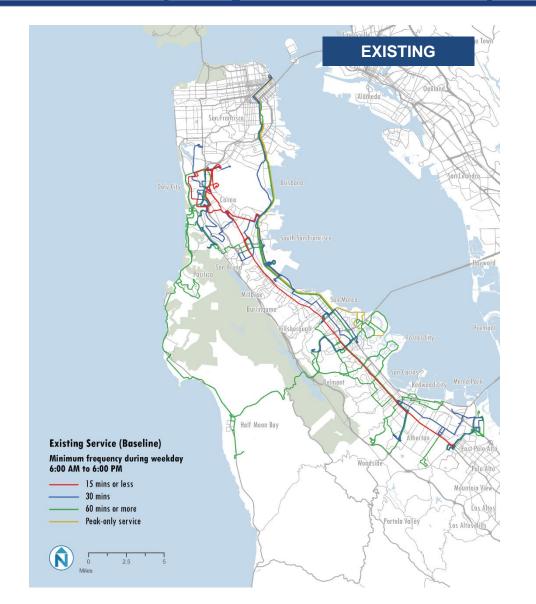
Overall Changes:

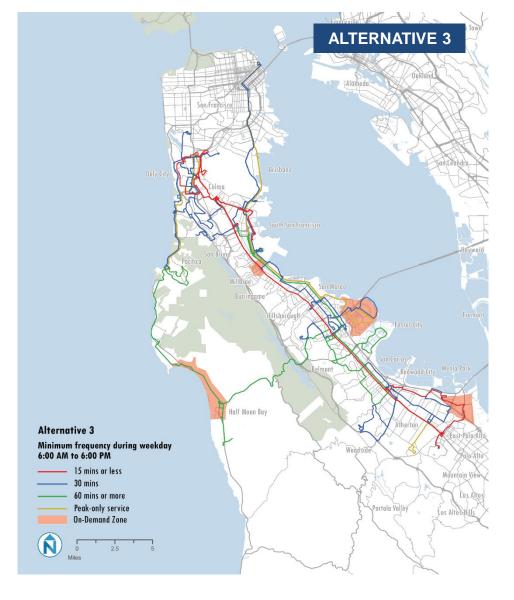
- Eleven routes with better midday and weekend service
- Better connections between East Palo Alto and Stanford, Daly City and SFO
- Microtransit zones for East Palo Alto, Foster City, Millbrae and mid-Coast/Half Moon Bay
- Fully restore FCX express
- Fewer transfers, more one-seat rides to key destinations





Alt 3 | System Map Comparison









How do the alternatives compare?

	Does the alternative	1	2	3
Customer Focus	Address key themes of rider feedback	• • •	• • •	• • •
	Add more midday and weekend service	• • •	• • •	• • •
	Add frequency	• • •	• • •	• • •
Workforce Delivery	Reduce pressure on peak service delivery	•••	• • •	• • •
	Reduce split shifts	• • •	• • •	• • •
	Have the potential to increase ridership	• • •	• • •	• • •
	Leverage other transportation investments (101 Managed Lanes, BART, Caltrain)	• • •	• • •	• • •
	Add faster routes with fewer stops	• • •	• • •	• • •
Mobility	Provide service to new areas	• • •	• • •	• • •
	Increase percentage of people with access to high-frequency bus service	• • •	• • •	• • •
Social Equity	Increase access to places within 45 minutes on transit from equity zones	• • •	• • •	• • •
	Increase share of residents in equity zones with high frequency service	• • •	• • •	• • •
	Workforce Delivery Effective Mobility Social	Customer Focus Add more midday and weekend service Add frequency Reduce pressure on peak service delivery Reduce split shifts Have the potential to increase ridership Leverage other transportation investments (101 Managed Lanes, BART, Caltrain) Add faster routes with fewer stops Provide service to new areas Increase percentage of people with access to high-frequency bus service Increase access to places within 45 minutes on transit from equity zones	Customer Focus Add more midday and weekend service Add frequency Reduce pressure on peak service delivery Reduce split shifts Have the potential to increase ridership Leverage other transportation investments (101 Managed Lanes, BART, Caltrain) Add faster routes with fewer stops Provide service to new areas Increase percentage of people with access to high-frequency bus service Increase access to places within 45 minutes on transit from equity zones	Customer Focus Add more midday and weekend service Add frequency Reduce pressure on peak service delivery Reduce split shifts Have the potential to increase ridership Leverage other transportation investments (101 Managed Lanes, BART, Caltrain) Add faster routes with fewer stops Provide service to new areas Increase percentage of people with access to high-frequency bus service Increase access to places within 45 minutes on transit from equity zones





PUBLIC INPUT







Public Input through May 31, 2021

- Ways to participate:
 - Visit <u>www.reimaginesamtrans.com</u>
 - Review route alternatives and take a survey
 - Talk to staff during a live social media event or virtual Q&A session
 - Meetings with stakeholder groups
 - Limited in-person pop-up events



gosamtrans We can't believe we will be hosting our 5th SamChat this week! Join us this Friday as we recap this month's events. We hope to see... more





Review and Comment on Proposals

Visit <u>www.reimaginesamtrans.com/alternatives</u>



Reimagine SamTrans > Alternatives



What are the three network alternatives?

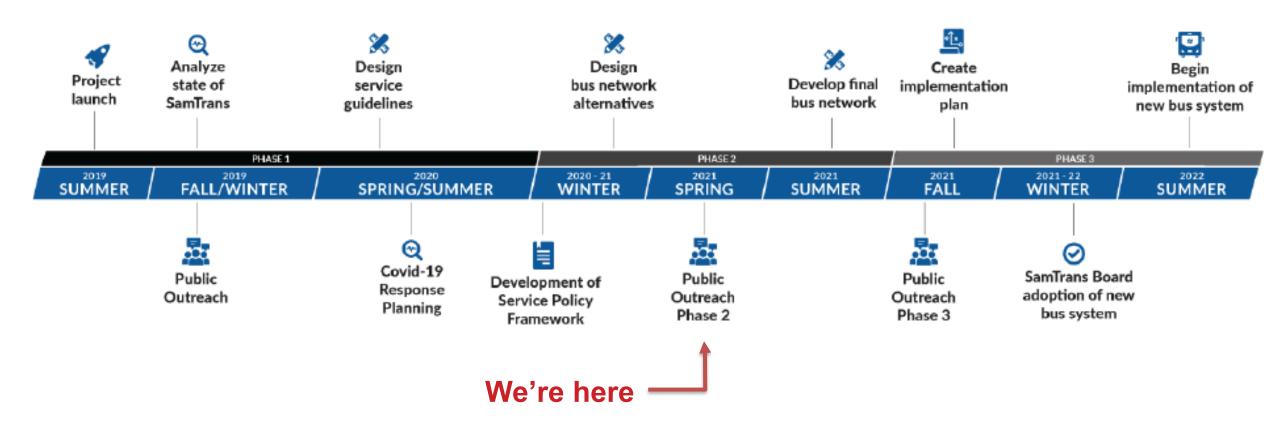
The project team designed three new options for bus service. These are known as "bus system alternatives." Each bus system alternative sets a different vision for future bus service in San Mateo County, and each has benefits and trade-offs.







What comes next?







Thank you!

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